

FAQs on the Pomander Gate Tennis Ladder

Overview of the Ladder

The ladder is online and includes men, women and girls/boys over 10. You are set up in the group of 4 or 5 of similar standard, organize your own matches during a 4 - 6 week period and enter your own scores. The default score is best of 3 sets.

At the end of each period the administrator will review the results and set up a ladder for the next period. In general, players move up or down depending on points during the period – 1 promoted, 1 relegated, 2/3 stay however this can be affected by new entrants and withdrawals. The aim is for everyone to have enjoyable, competitive matches.

Scoring

- Scoring is best of 3 sets with a normal tiebreak at 6 all. However, by agreement with your opposition you can play a championship tiebreak for the final set.
- Five points for a win. Two for a loss if you play.
- Walkover is a win and gives 5 points to the winner only. Retirement is five points to the winner and 2 points to the retiree.
- Your placing in the group is worked out by the system depending on wins, sets and % of games.

Rules

- Enjoy your tennis and be courteous to other players.
- Have a reasonable amount of availability. In fairness to other players, withdraw if you're injured, away for an extended period – everyone is here to get some matches. You can come back.
- Enter your score as soon as possible. Please note on the last day of a round of the ladder the cut off time to enter a score is around 7pm.
- If it is noted that you are inactive or have not played for two consecutive periods you may be withdrawn by the administrator.

Entering

How do I enter the ladder?

- 1) Create an account in www.tournamentsoftware.com if you don't already have one. If you do you can just login.
- 2) The Pomander Gate Tennis Ladder can be found on this page – <https://www.tournamentsoftware.com/box-ladder/23da296e-f9ae-4a1c-9d4f-31cafb3d3912/event/1/round/5> (please note if you do a search make sure you are in the tennis section of tournament software which is in the left hand corner – it may default to badminton)
- 3) Choose the orange enter button and enter the round.
- 4) You will be requested to add your age, date of birth, phone for a new account. You can add your availability too in remarks. These can be updated in the future.
- 5) You will be asked for a Member ID as it is not assigned by the system. It needs to be unique. It is suggested to have a combination of letters/numbers so that you avoid having something the same as someone else. Its definitely best not to use something like 00000000 or 12345678 etc as chances are these are already in the system.
- 6) If you choose one that's already in the system you need to try another to progress. You don't have to remember this member ID going forward to login.

- 7) Once that's done the administrator should be able to see your entry.
- 8) The administrator will review/approve your entry and once that happens, you will get a confirm email.
- 9) If you haven't played before please email the administrator so I have an idea of your standard and what is an appropriate group for you.
- 10) Please also add the administrator to your email contacts so my emails don't go to spam – Ailish Byrne – Pomanderladder@outlook.com

How do I get in a group where I get opposition of similar standard?

If you enter the ladder online please also email the administrator at pomanderladder@outlook.com with an idea of your standard. She will do her best to put you in a group suitable for your standard but this may not always be possible especially when you are just new to the ladder. It should adjust itself over time or if you are obviously at the wrong level (winning or losing easily) you may be moved. The best thing to do is play matches so you are getting points and the administrator can see your relative standard to the group.

Do I need to enter the ladder every time there's a new one?

No. You are automatically included unless you choose to withdraw.

I've been out for the previous ladder – do I need to enter again?

Yes. You are automatically excluded unless you choose to go back in. You can enter yourself in the current ladder (if its early on in the month) or usually its better to enter the next ladder.

- 1) Login and find the ladder
- 2) Choose the orange "manage entry" button and you will see your details
- 3) Choose "edit". Choose the ladder and agree to the terms. You should get an email with entry confirmation in the title.
- 4) You will get another email when your entry is accepted.

Playing

How do I contact people in my group?

Emails and phone numbers are available in the Player Directory menu in the Court Reserve app that you use to book courts.

How do I enter a score?

- 1) Login and go to the round.
- 2) Go to your group and the match.
- 3) Go to the box and enter the score.
- 4) If you've played a championship tiebreak instead of a full 3 sets enter a 7/6 game score.

How do I enter a walkover or retirement?

- 1) Login and go to the round.
- 2) Go to your group and the match.
- 3) Start as if you are going to enter a score (go into the box) and then you should see an option above it to enter a "status". Here you will see options for a walkover or retirement. Enter as appropriate.

How do I withdraw?

- 1) Login and find the ladder
- 2) Choose the orange “manage entry” button and you will see your details.
- 3) Choose “withdraw” – red button.
- 4) You will get an email confirming your withdrawal.
- 5) You will automatically be excluded from the next round but stay in the current round if you have been allocated matches.
- 6) When you want to come back enter again – see above.

Troubleshooting

It keeps asking for my Member ID

You make this up. This is something the system requires but it isn't associated with your Pomander Gate membership. You can enter any combination of letters and numbers you like but it will not let you have something that is not unique eg 12345678 has already been taken. It is suggested you use a combination of letters and numbers that will give a unique result eg your initials and date of birth.

I can't enter the ladder

The ladder has an age restriction. Have you entered your correct date of birth? If you have then email pomanderladder@outlook.com and the administrator will have a look.

A player in my group is unresponsive/is never available

Assuming you've tried to contact them and you have had reasonable availability to play then let the administrator know. It may be appropriate to get a walkover and/or if this is a persistent problem the administrator may remove the person from the ladder.

Why have I been withdrawn?

You may be withdrawn by the administrator if it is noted that you are inactive or have not played for two consecutive periods. Its best to withdraw if you're injured, away for a period and come back to be fair to other participants who are trying to play.

I entered the wrong score – how do I fix this

You won't be able to fix this. Contact pomanderladder@outlook.com. It can't be fixed after the ladder has ended so please advise as soon as possible.

I can't enter a score

You can't enter a score after the round has finished. Please note the cut off time for the last day of the ladder seems to be around 7pm. Contact pomanderladder@outlook.com and the organiser will take the score into consideration when deciding the group's results.

Can't find an answer to your question

Contact Ailish Byrne

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